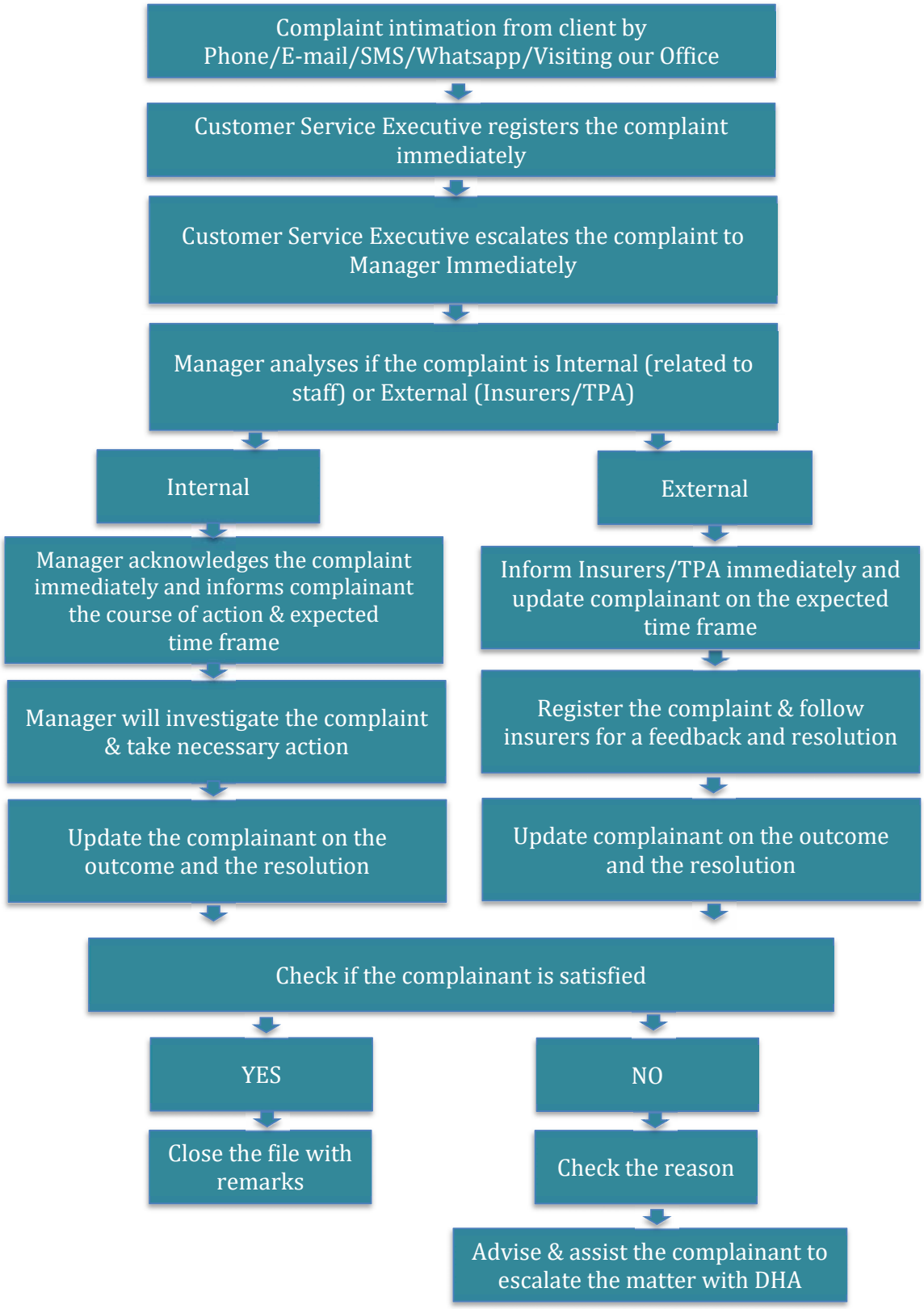
FLOW CHART OF COMPLAINT PROCESS



STAR
Be Insured-Be Secured
SINCE 1994